

## Privacy Policy

Last Updated: 09/13/2024

### 1. Introduction

At KENDALL GROUP ENTERPRISE CORP, we value your privacy and are committed to protecting your personal information. This privacy policy describes how we collect, use, and protect the personal information you provide when you use our mobile detailing services and our website [www.mobiledetail0mile.com](http://www.mobiledetail0mile.com).

### 2. Information We Collect

We may collect the following types of personal information:

- **Contact Information:** Name, address, phone number, email address.
- **Vehicle Information:** Make, model, year, license plate number.
- **Payment Information:** Credit/debit card details, transaction history.
- **Location Information:** Address where the detailing service will be provided.
- **Website Usage Information:** Cookies, IP address, browsing data.

### 3. Use of Information

The information collected may be used for:

- Providing and improving our services.
- Processing payments and managing transactions.
- Contacting you regarding appointments, services, or promotions.
- Complying with legal obligations and resolving disputes.
- Personalizing the user experience on our website.

### 4. Sharing of Information

We do not sell, rent, or share your personal information with third parties, except in the following cases:

- **Service Providers:** We share information with service providers who help us operate our business (e.g., payment processing, email communications).
- **Legal Compliance:** We may disclose information if required by law or if we believe in good faith that it is necessary to comply with a legal process, protect our rights, or prevent harm to others.

### 5. Information Security

We implement reasonable security measures to protect your personal information from unauthorized access, misuse, disclosure, or destruction. However, we cannot guarantee the absolute security of information transmitted over the internet.

### 6. Your Rights

You have the right to access, rectify, or delete your personal information that we hold. You may also object to the processing of your personal data or request the limitation of its use. To exercise these rights, you can contact us at [kendallgroupenterprise@gmail.com](mailto:kendallgroupenterprise@gmail.com).

### 7. Changes to This Privacy Policy

We reserve the right to modify this privacy policy at any time. Any changes will be posted on this page with a new "Last Updated" date. We encourage you to review this page periodically to stay informed about how we protect your information.

### 8. Contact

If you have any questions or concerns about this privacy policy, please contact us at [kendallgroupenterprise@gmail.com](mailto:kendallgroupenterprise@gmail.com) or call us at (786) 304-3403.

## **9. Use of Cookies and Similar Technologies**

We use cookies and similar technologies on our website to enhance user experience, personalize content, and analyze our traffic. Below, we describe the types of cookies we use and how you can manage them.

### **a) What Are Cookies?**

Cookies are small text files that are stored on your device when you visit a website. These files allow the website to remember your actions and preferences (such as login, language, font size, and other display preferences) over a period of time, so you don't have to re-enter them whenever you return to the site.

### **b) Types of Cookies We Use:**

- **Essential Cookies:** Necessary for the basic functioning of our website, allowing you to navigate and use its features.
- **Functionality Cookies:** Allow the website to remember choices you make (such as your username, language, or region) to provide enhanced and more personalized features.
- **Performance Cookies:** Collect information about how visitors use our website, such as which pages are most visited or if error messages are received. This information is used to improve the website's functionality.
- **Advertising Cookies:** We use these cookies to show you ads that are more relevant to you and your interests. They are also used to limit the number of times you see an ad and to measure the effectiveness of advertising campaigns.

### **c) Managing Cookies**

You can control and/or delete cookies as you wish. For more details, visit [aboutcookies.org](http://aboutcookies.org). You can delete all cookies that are already on your computer and set most browsers to prevent them from being stored. However, if you do this, you may have to manually adjust some preferences each time you visit a site, and some services and functionalities may not work properly.

### **d) Third-Party Cookies**

In some cases, we use third-party cookies provided by services like Google Analytics to help us analyze how our website is used and to offer more relevant advertising. These third-party cookies are subject to the privacy policies of their respective providers.

### **e) Acceptance of Cookies**

By continuing to use our website, you accept the use of cookies on your device as described in this privacy policy. You can choose to disable cookies at any time by adjusting your browser settings, but this may affect the functionality of our website.